

Your FCM Travel Solutions Contacts



FCM office contact details and hours

Level 4
436 St Kilda Road
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Hours: Monday to Friday
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E: feduni@fcmtravel.com.au

Your Account Manager

Raelene Lim
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E: raelene.lim@fcmtravel.com.au

Your Regional General Manager

Dana Eccles
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E: dana.eccles@fcmtravel.com.au

Your dedicated travel team

Dane Lofthouse
Team Leader

Peter Kennedy
Assistant Team Leader

Steven Cook
Travel Manager

Christopher Beer
Travel Manager

Sophie Wake
Travel Manager

James Tozer
Travel Manager

Malinda Nicholls
Travel Manager

Federation Uni Hub

Helpdesk
For Concur assistance, please contact
E: financehub@federation.edu.au
T: ext 8808

After Hours Emergency Service

Need assistance with your immediate travel arrangements and our office is closed?

Please contact our after-hours emergency service team as follows:

Calling from within Australia:
1300 189 951

Calling from overseas:
+61 7 3617 7843

Email
Extended.hours@fcmtravel.com.au

Note: After hours service is for urgent bookings/changes only. Additional service fees may apply.