

Frequently Asked Questions

1. When does the new parking system start? Will there be signage?

Permit applications are open from Monday 15 January 2024, number plate recognition compliance scanning will commence from 26 February 2024, and new signage will be installed.

2. How much will parking cost for permits and visitors? Is the permit system changing?

Zone 1, Zone 7 and Zone 4 parking spaces will no longer be individually numbered and signed. One Permit Zone will replace these currently offered.

Apart from the introduction of a new hourly rate for casual paid parking fees and Student paid parking fees at Berwick other fees have been reviewed and reduced.

Pro rata for Permit paid parking now also exists which will allow for flexibility of Staff and Students only attending Campus for short periods or semester.

3. How much will parking permits and casual parking cost?

A current list of parking costs can be found on the [Parking at Federation University](#) web page.

4. Can I still use salary sacrifice and payroll to pay for my permit?

Yes, you can salary sacrifice when purchasing a permit through the permit application portal. <https://vpermit.com.au/federationuniversity>

Each year you will need to reapply for your permit.

5. How do visitors access parking? Will they have to pay?

Visitors will be able to apply for casual parking by downloading the CellOPark app on their smart phones and opening an account.

6. What do I do to apply for a parking permit?

Visit the link and use your usual Federation sign on to apply for your permit <https://vpermit.com.au/federationuniversity>

7. Where can visitors find parking information?

Parking information is available by simply clicking the Parking tab on the Federation University website located under 'About Us.'

8. What do I do if I work at multiple campuses? Will one permit work across all campuses or will I have to buy multiple passes or pay for visitor parking?

Your permit will be valid across all Federation University campuses.

9. How does this impact free parking for students? Will there be the same number of free spaces across campuses?

The number of Free Parking spaces will not change across our campuses.

10. How do staff at other campuses organise their parking permits?

To obtain a permanent permit visit <https://vpermit.com.au/federationuniversity>

Casual Parking is available to all staff by downloading the CellOPark app on your smartphone.

11. Will I still need to display my paper parking permit at some campuses?

This is a virtual Parking Permit system requiring no paper permits. You will no longer be required to display a permit and signage will be upgraded across our campuses to reflect these changes.

12. Do I have to download another app?

If you choose the casual parking option, we recommend downloading the CellOPark app. Information on how to obtain a CellOPark permit will also be displayed on signage located in the carparks.

Staff and student permits do not require an app to access VPermit, which is browser-based and can be accessed through your smart phone or computer at <https://vpermit.com.au/federationuniversity>

13. How do I dispute a parking fine? Does the University have any involvement?

Details of how to dispute a parking fine are located on the back of each infringement notice. The University will be reviewing all parking disputes in accordance with the:

- Infringement Act 2006
- Infringements Regulations 2016
- State of Victoria Road Safety Act 1986
- Road Safety Road Rules 2017
- Fines Reform Act 2014

14. Will I still receive a paper fine on my window?

Yes, you will still receive a paper copy if receiving an infringement. The infringement notice will have all the details on the back including payment options and contact details for queries or disputes.

15. How much will a parking fine cost me?

Each parking infringement cost is different. These costs are set in accordance with relevant Victorian Legislation. Further information is available on the VicRoads website [Fines : VicRoads](#)

16. **Why move to a third-party provider?**

A third-party provider has the ability to provide a self-service virtual permit system that replaces the need for forms for a physical permit thus providing a one stop shop for long term parking applications and changes to your details.

17. **Is the third-party provider experienced?**

Smarter City Solutions work with a number of large Universities and local authorities to provide and develop an effective and efficient integrated parking system. More information is available on their website at [Smarter City Solutions](#)